

Merchant Application Form



1. COMPANY PROFILE

Business Trading Name:

2. Owner Details

NAME	ID NUMBER	PIN NUMBER	MOBILE NUMBER	EMAIL ADDRESS

3. Business Details

Physical Location

P.O. Box Number	Postal Code	City /Town
Street / Road	County	

Email Address

Outlet Mobile No.	Official Line	
Business PIN Number	KRA PIN	

Nature of Business (Partnership/Sole proprietor/Company/NGO/ Others)

Vooma Till Number ☐ Vooma Paybill Number ☐

Type of Business e.g. bar, salon, restaurant, others

The following documents are required to process your application. Kindly attach copies of

National ID <input type="checkbox"/> Yes <input type="checkbox"/> No	Business PIN <input type="checkbox"/> Yes <input type="checkbox"/> No	Certificate of Registration <input type="checkbox"/> Yes <input type="checkbox"/> No
Business Permit <input type="checkbox"/> Yes <input type="checkbox"/> No		

4. Payment Details: Bank Account Details

Name of Bank		
Account name		
Account number		
Branch name		

5. Settlement type

On demand <input type="checkbox"/>	End of day <input type="checkbox"/>	Real time settlement <input type="checkbox"/>
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6. Please Indicate mobile phone number and email address for receiving payments alerts

Phone Number	Email address
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7. Contact Details

Next of Kin Contact Name	
ID Number	Mobile Number

8. Finance Contact Person Details

Finance Contact Name	
Email address	Mobile Number

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9. Merchant Declaration

I/We wish to subscribe to VOOMA and to automatically be enrolled to any new products, services or payment channels that shall be offered by the Bank through VOOMA Merchant Services.

Terms & Conditions. I/We agree that the Bank shall reserve the right to approve or reject this application as the Bank deems fit without assigning any reason. I/We have provided all the business legal documents as required by the bank and I/We also do understand that future changes to be communicated to KCB Bank Kenya Limited, must be signed by the authorized signatories. I/We confirm that the information I/We have provided here in and the disclosures made are true. I/We have retrieved, read and understood VOOMA, Terms & Conditions as stipulated on <https://kcbbankgroup.com/> which may be amended from time to time and undertake to comply, observe and be bound by the same.

Name:	Signed:	Date:
Name:	Signed:	Date:
Name:	Signed:	Date:
Name:	Signed:	Date:

10. Official Use Only

Staff Number:	Branch Name:	Sales code:
Sector:	Target: Customer Type:	Risk Class:
Type of Business e.g. bar, salon, restaurant, Others		

Customer Information Checklist

Valid Identification documents obtained & authenticated <input type="checkbox"/>	Customer's signature obtained/captured and authenticated <input type="checkbox"/>
Photographs obtained/captured and authenticated <input type="checkbox"/>	

11. Authorizing Official

Name & Signature Number	Signature & Branch stamp
Date:	Mobile Number

12. KCB Internal Use

PayBill /Till Number	
Administrator's Login	Sim MSISDN allocated
Manager Login	
Operator Login	

Note: Information provided on this form will be used to set up the Merchant structure on the Vooma system and is subject to contract signature Form to be returned to the Nearest KCB Branch
Existing Bank Terms and Conditions Apply